

State of Kansas Kansas Department of Administration

Online Performance Management Process Supervisor Guide

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QUICK STEP GUIDE TO COMPLETING A PERFORMANCE REVIEW FORM- SUPERVISOR

- 1) You will be notified via email when required to complete a Performance Review form. Login to the Kansas Learning & Performance Management (KLPM) System website, click on **Performance** tab to see a listing of Employee Performance Review forms to complete.
- 2) Click on the **Evaluation Link** next to the Employee name you wish to review to launch the Performance Review form (PRF) in a new window.
 - a. Select the Performance Review Type: Annual, Special or Probationary and the Classification Type: Classified or Unclassified
 - b. Enter the Performance Review Period date range
 - c. Enter the Task Objectives and their tracking methods and click the Add Task Objective button
 - d. Enter the Competencies and Behaviors
 - e. Save at the top of the Performance Review form.
- 3) Send the Performance Review form to the Employee to review and sign-off/add comments:

NOTE – This step will be repeated at Performance Planning, Mid-Year review discussion and the Annual Review steps.

- a. Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window. Navigate to the Supervisor Section.
- b. Click the Send for Employee Sign-Off button. After receiving a red confirmation message, click the Close button.
- 4) Receive the Performance Review form back from the Employee with their sign-off / (optional) comments, ready for Supervisor sign-off:

NOTE – This step will be repeated at Performance Planning, Mid-Year review discussion and the Annual Review steps:

- a. Click on the **Evaluation Link** next to the Employee name to view the Performance Review form and any comments.
- b. Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window. Navigate to the Supervisor Section.
- c. Click the box 'By checking this box I agree that I am applying my digital signature' and add any optional comments.
- d. Click on the Sign-off button. After receiving a red confirmation message, click the Close button.
- 5) At the Annual/Final Review, you will complete the Performance Review form:
 - a. Click on the **Evaluation Link** next to the Employee name to update the Performance Review form
 - b. Select the Task Objectives Ratings and enter Examples of Task Performance
 - c. Select the Competencies and Behaviors Ratings and enter Behavioral Examples/Comments
 - d. Select the Essential Requirements Ratings and enter any Comments
 - e. Complete the Areas of Strength/Development and Other Comments
 - f. Save at the top of the Performance Review form





- 6) You can send the Performance Review Form to a Reviewer for Approval and/or Comments (*This step is optional*).
 - a. Click on the Pencil Icon on the right side of the row to launch the Performance Review Form in a new window. Navigate to the Reviewer Section.
 - b. Highlight the name of your Direct Report or a Reviewer name, click the Send to Reviewer button. After receiving a red confirmation message, click the Close button.
- 7) You will be notified of the Reviewer's response (both via an email and an update on the progress bar). Click the Pencil Icon to launch the Performance Review form in a new window. Scroll down to the Reviewer Section to see the Approver's response type (approved, needs more information) and comments.
- 8) Whether you send the Performance Review form to a Reviewer or skip that step, you will schedule time to meet with the Employee to discuss their Performance Review form.
- 9) Send the Performance Review form to the Employee for sign-off / comments:
 - a. Click on the Pencil Icon on the right side of this row to launch the Performance Review form in a new window. Navigate to the Supervisor Section Annual Performance Review form Discussion:
 - b. Click the Send for Employee Sign-Off button. After receiving a red confirmation message, click the Close button.
- 10) You will be notified of the Employee's Sign Off (both via an email and an update on the progress bar). Click the Pencil Icon to launch the Performance Review form in a new window. Scroll down to the Employee Section to see and review the Employee's sign off and any comments.
- 11) When ready to sign off on the Performance Review form:
 - a. Click on the Pencil Icon on the right side of this row to launch the Performance Review form in a new window.
 - b. Navigate to the Supervisor Section Annual Performance Review Discussion:
 - i. Check the digital signature checkbox
 - ii. Enter any optional comments
 - iii. Click the Sign Off button
 - iv. Then the Submit / Complete Evaluation button. This Completes the online process.
 - v. After receiving a red confirmation message, click the Close button.





STEP BY STEP) PERFORMANCE MANAGEMENT PROCESS: SUPERVISOR

HOW TO ACCESS PERFORMANCE REVIEW FORMS THAT HAVE BEEN ASSIGNED TO YOU

1) Upon being assigned a Performance Review Form to complete, you will receive an email directing you to login to the Kansas Learning & Performance Management (KLPM) System website.

	Kansas	
	Learning & Performance Management	
	Enter your username and password to login. Username:	
	Password:	
	Login	
6 1923	Need Help? Call (M-F 8am-4:30pm) 785-296-1900 (Topeka) or toll-free 1-866-999-3001 (outside Topeka)	
	All information in this State of Kansas system is confidential. By logging onto this system, you agree to take all necessary and reasonable steps to protect and ensure that all information in this system shall remain secure and confidential and shall not be disclosed or revealed to anyone or any entity outside of its official use. Divulging or failing to safeguard and protect this information by you may result in disciplinary action being taken against you, up to and including termination of your employment, and possible civil and criminal charges.	
and the second	Photo Credit: Kansas Tourism © 2001-2021 Learnsoft Technology Group. All Rights Reserved.	

2) Upon successful login you will be brought to your **Overview** Tab (Group = User)

Jser Dashboard						Group	User			
0	Past Due	Hours in Training		ĸ	¢	A	ugust 20	21	\$	
Upcoming Courses 0 Online / 0 Classroom		0 0 Online / 0 Classroom	ハ	Sun	Mon	Tue	Wed	Thu	Fri	1
0 Course(s) in Progress	Certifications	Total Credits		1	2	3	4	5	6	
1 4 0	0 Due Soon / 0 Overdue	62 53.0 Hours / 9.0 Units / .0 Others		8	9	10	11	12	13	
142				15	16	17	18	19	20	
Completed Courses 42 Online / 48 Classroom / 52 Others	Incomplete Evaluations 0	Printable Certificates 142	You are up to date!	22	23	24	25	26	27	1
Print Transcripts Report				29	30	31				





Click the **Performance** Tab to access the Kansas Learning & Performance Management (KLPM) System

If you have Performance Review forms to complete, you will see them in the Available Evaluations section. It will list the name(s) of the **Employee**(s) that you are evaluating, the **Assigned Date** and the **Due Date**. There is also a section that will indicate the **Progress** of the Performance Review form. When first assigned, the leftmost Progress indicator, Step 1 – **Assigned**, will be highlighted with a large checkmark.

elete	Assigned Date	User	Туре	Evaluation	Progress								Due Date	Ed
	10/1/2021	Pearson, Keadron E	Supervisor	2021 Annual (PRF) Details	ASSIGNED	PLANNING IN	PERFORMANCE PLANNING EMPLOYEE SIGN OFF	PERFORMANCE PLANNING SUPERVISOR SIGN OFF	MID-YEAR REVIEW IN PROGRESS	MID-YEAR REVIEW EMPLOYEE SIGN OFF	MID-YEAR REVIEW SUPERVISOR SIGN OFF	ANNUAL SEND TO REVIEWER REVIEW IN REVIEWER SIGN OFF PROGRESS	10/30/2021	
	10/1/2021	Maguire, Sara E	Supervisor	2021 Annual (PRF) Details	ASSIGNED	PERFORMANCE PLANNING IN PROGRESS	PERFORMANCE PLANNING EMPLOYEE SIGN OFF	PERFORMANCE PLANNING SUPERVISOR SIGN OFF	MID-YEAR REVIEW IN PROGRESS	MID-YEAR REVIEW EMPLOYEE SIGN OFF	MID-YEAR REVIEW SUPERVISOR SIGN OFF	ANNUAL SEND TO REVIEWER REVIEW IN REVIEWER SIGN OFF PROGRESS	10/30/2021	0

4) To update an Employee Performance Review form, click the Evaluation Link next to the name of the Employee you want review. This will launch the Performance Review form in a new window.

NOTE: The **Type** column will identify who is Assigned to work on the Performance Review form.

(1) Supervisor



(2) Supervisor - Backup

Supervisor -	2021 Annual
Backup	(PRF)





HOW TO UPDATE AND SAVE THE PERFORMANCE REVIEW FORM

Performance Planning – Entering Task Objectives/Competencies

During **Performance Planning**, you will enter the objective tasks/goals, and competencies/behaviors for each employee. After, you enter these in the Performance Review form, you will meet with the employee to discuss:

1) The Performance Review form consists of multiple sections. The top section contains the employee information and job details. You will have to select the Review Type and Classification Type for the Performance Review form.

	Kansas
	Performance Review Form
Employee Name:	Employee ID:
Test, UserOne	ABC12345
Department/Position:	Evaluation Period:
Dept for Children and FamiliesDept for Children and FamiliesEast Admin Reg - PR Only 1 629-6297500001 / Protection Specialist	From: 10/1/2021 To: 10/20/2022
Supervisor:	Classification Type:
Manager M Test	() Classified \bigcirc Unclassified
Review Type:	(If Probationary Only) - Status Recommendation:
Annual Special Probationary	O Recommend Permanent Status O Extend Probation O Not Recommend Permanent Statu
Overall Rating: Meets Expectations	

- 2) The next section, allows you to enter the Task Objectives.
 - a. Type in the Task Objectives and their corresponding tracking methods, in the top row, left column.
 - b. Click the **Add Task Objectives** button to Save each objective. You can add multiple Task Objectives.

Note: The **Rating** and **Examples of Task Performance** columns are completed during the Annual/Final Review step.

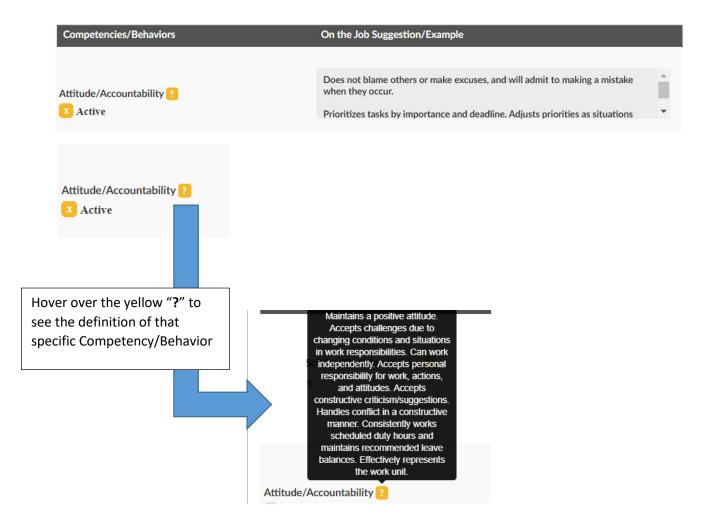
U. Unsattifac ME. Meets Expectati	Task Objectives Eting Description tory - Performance consistently une expectations. IE Exceeded Separations - Performance for exceeded expectations - Performance for exceeded expectations - Performance for exceeded expectations.	formance did not meet expectations. ormance consistently exceeded expectations.	
Task Objectives	Rating	Examples of Task Performance	
1. Type task objectives	2. Add rating	3. Type examples of task performance	
	- Select One -	v	Ļ
			Add Task Objectives
Grace has to complete the following tasks in 60 days Improve her customer services tasks to - 5 · 10 a week (ME) - 0 - 5 a week (J)	•		Ĵ
		Delete Edit	





3) The next section is **Competencies and Behaviors.**

- a. Choose the competencies and behaviors you will evaluate the employee on by selecting the **Active** box for the Competencies/Behaviors.
- b. It will display a 'X' to show it is active.
- c. Enter **On the Job Suggestions/Examples** in the middle column to inform the employee how you expect them to display that behavior during the review period.
- d. Select each Competency/Behavior that is applicable for the employee.



If there is a Competency/Behavior that does not match any of those that are pre-defined, you can select the Active box for **Other** at the bottom of the section and enter in the competency or essential requirement and an on-the-job suggestion/example.







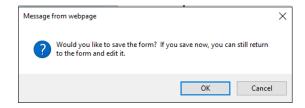
Other	Agency Values. You should meet the company ethical values at all times. Conduct yourself at highest standard and do not participate in any illegal behavior.
Active	

Note: The **Rating** column is completed during the Annual/Final Review step.

4) After the Tasks/Objects and Competencies/Behaviors are entered, click the **Save** button at the top right of the Performance Review form.

User Evaluation	1
EVALUATION	PRINT EVALUATION SAVE CANCEL

5) A message box will pop up and you will be prompted to confirm that you want to Save the Performance Review form. Click **OK** to confirm *(Click Cancel, if you do not want to save and to return to the* Performance Review form.



6) The Performance Review form window closes and returns to the **Performance** Tab and the **Progress** for this Performance Review form will update with checkmark in Step 2 – **Performance Planning in Progress**.



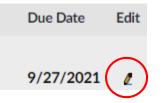


Performance Planning – Employee Sign Off

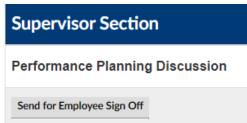
After the Tasks and Competencies have been entered for the **Performance Planning** step and you have met and discussed the expectations for the Employee, it is now time to send the Performance Review form to the Employee to sign-off.



1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.



2) Navigate to the Supervisor Section – Performance Planning Discussion and Click on the Send for Employee Sign Off.



 The progress in the Performance Review form should update to show the next step as Step 3 -Performance Planning Employee Sign Off. After receiving a red confirmation message, click the Close button.







Performance Planning – Supervisor Sign-off

There are 2 options for you depending on if the Employee signs off or refuses to sign-off on the Performance Review form.

A. If the Performance Review form has been signed-off by the Employee, you will receive an email confirmation. On the Performance tab, the progress indicator, Step 4 – Performance Planning Supervisor Sign Off, will be highlighted with a large checkmark.



B. If the Employee refuses to sign-off on the Performance Planning step, you can still move forward with the Performance Review form. You will not receive the Email confirmation and the Performance Review form will still display at Step 3 - Performance Planning Employee Sign-off step.



- 1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.
- 2) Navigate to the Supervisor Section **Performance Planning Discussion** and select the box next to the statement 'By Checking this box I agree that I am applying my digital signature. It will save the current date.

By checking this box I agree that I am applying my digital signature. Date: 8/30/2021

3) Add any optional comments and Click the Sign Off button

My comments are as follows:
I met with Joe on 9/9/21 and he does not agree with all the Objective tasks. He thinks they are too aggressive and does not want to sign off on them.
C 0#
Sign Off

4) The progress in the Performance Review form bar should update to show Step 5 – **Mid-Year Review in Progress.** After receiving a red confirmation message, click the Close button.





Mid-Year – Employee Feedback

Prior to and for the Mid-Year Review discussion, you can log any Coaching and Feedback discussions with the Employee. You can track any meeting discussions with the employee during the year about their progress against their Objectives and Competencies as defined in the Performance Planning process.

- 1) After logging into the Kansas Learning & Performance Management (KLPM) System website, click on the Performance tab to access the Employee Performance Review form to update.
- 2) To update the Employee Performance Review form, click the **Link** next to the name of the Employee you want to view. This will launch the Performance Review form in a new window.
- 3) Scroll down to the **On Going Coaching and Feedback Discussions** and the **Mid-Year Review Discussion** sections.

User Evaluation
On Going-Coaching and Feedback Discussions
Instructions: Identify the process to be used throughout the year to provide feedback and coaching to the employee. Identify any customer input tools that will be used to provide feedback throughout the year. Identify any employee responsibilities in the process. For instance, you may wish to identify when and how on-going feedback will be delivered, who has responsibility for setting up coaching sessions and if current customer input tools will be used, etc. My comments are as follows:
Add Comment
Mid-Year Review Discussion
Instructions: Document progress against the Objectives and Competencies as defined in the Performance Planning process. Be as specific as possible about the employee's actual performance to date, documenting specific observable results wherever possible, and adding qualitative information or feedback wherever helpful. Any valid updates to employee's objectives, which are based on changes in State or agency needs, may also be documented in this section.
My comments are as follows:
Add Comment

4) Enter your feedback in the My comments are as follows: text box and click Add Comment.

I met with James and is working towards meeting the annual goals and competencies. He is currently on target to meet this year's goals.	
Spicer Alan L	8/25/2021 11:44:44 AM

5) Your comment will be saved with the user name and date stamp.





8/25/2021 11:44:44 AM

My comments are as follows:

I met with James and is working towards meeting the annual goals and competencies. He is currently on target to meet this year's goals.



- 6) After you have completed entering the feedback comments, scroll to the upper right corner of the Performance Review form and select the **Save** button.
- 7) The Performance Review form window closes and returns to the Performance Tab and the Progress of the Performance Review form will update with a checkmark in Step 5 – Mid-Year Review in Progress.



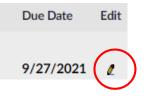




Mid-Year – Employee Sign Off

After you have met with the Employee for their Mid-Year review discussion and entered comments / feedback, the Performance Review form is now ready to be sent to the employee for sign off.

1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.



2) Navigate to the Supervisor Section – Mid-Year Discussion and Click on the Send for Employee Sign Off.



3) The progress on the Performance Review form should update to show the next step as **Mid-Year Review Employee Sign Off.** After receiving a red confirmation message, click the Close button.







Mid-Year – Supervisor Sign-off

There are 2 options for you depending on if the Employee signs off or refuses to sign-off on the Mid-Year review discussion step.

A. If the Performance Review form has been signed-off by the Employee, you will receive an email confirmation. On the Performance tab, the progress indicator, Step 7 – Mid-Year Review Supervisor Sign Off, will be highlighted with a large checkmark.

ete	Assigned Date	User	Type	Evaluation	Progress													Due Date	1
	8/24/2021	Brickell, James B	Manager	Evaluation Details										Reviewer Sign			Managar	9/27/2021	
		James B				In Progress	Employee Sign Off	Manager Sign Off	Review In Progress	Review Employee	Mid-Year Review Manager Sign Off	Review In Progress	Raviewer	Reviewer Sign Off	Review Employee	Annual Review Manager Sign Off	Completes		

B. If the Employee refuses to sign-off on the Mid-Year review discussion step, you can still move forward with the Performance Review form. You will <u>not</u> receive the email confirmation and the Performance Review form will still display at Step 6 – Mid-Year Review Employee Sign-off step.



- 1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form screen in a new window.
- 2) Navigate to the Supervisor Section **Mid-Year Discussion** and select the box next to the statement 'By Checking this box I agree that I am applying my digital signature'. It will save the current date.
- 3) Add any optional comments and Click the Sign Off button.

Mid-Year Discussion:
Send for Employee Sign Off
By checking this box I agree that I am applying my digital signature. Date: 9/8/2021
My comments are as follows:
Grace will not sign-off on the Mid-Year review because she does not agree with my assessment of her goals so far this year. I met with her to go over on Wed 9/8/21.
Sign Off





4) The progress in the Performance Review form should update to show the next step as Step 8 - **Annual Review in Progress.** After receiving a red confirmation message, click the Close button.



5) The Performance Review form will stay on this step until the Annual-Year review is due.





Annual/Final Review – In Progress

When the Annual/Final Review is due, it is time to give the Employee feedback and ratings on the Task Objectives, Competencies/Behaviors and the overall performance rating. This applies whether the Performance Review form is for an Annual, Special or Probationary review type.

- 1) After logging into the Kansas Learning & Performance Management (KLPM) System, click on the Performance tab to access the Employee Performance Review form to update.
- 2) When you open the Performance Review form, you will notice a message in the upper right corner of the window by the Save button. You will be able to **Save** while making updates to the PRF.



3) In the **Task Objectives** section, the message 'Please select a rating and enter comments' will display.

Task Objectives	Rating	Examples of Task Performance
1. Type task objectives	2. Add rating	3. Type examples of task performance
User should complete the following tasks: - Take 10+ courses on customer service (E) - Take 9-10 courses on customer service (MF) - Take 7-8 courses on customer service (MF)	. ©	0
(i) - Please select a rating and enter comments		Delete Edit

a. Click the Edit button to update each Task Objective:



b. For the Task Objectives, select a Rating from the drop down list in the middle column.



c. Enter **Examples of Task Performance** in the far-right column to justify the rating you gave for each Task Objective and click the **Update** button to Save the Task Objectives.

(i)	
User com	pleted the following courses:
	n Making
	Decisions
- How to	Succeed
Cancel	Update





4) In the **Competencies and Behaviors** section, the message 'Please select a rating and enter comments' will display for Active Competencies and Behaviors.

Customer Service	Olivia has to increase her productivity in the next 60 days by - Starting and closing XX number of	U NI ME EE E				
Active	- Maintaining	Behavioral Examples/Comments				
(i) - Please select a rating and enter comments		, in the second se				

a. Select a Rating. The rating options in this section are:



- U Unsatisfactory Performance consistently below expectations
- NI Needs Improvement Performance does not meet expectations
- ME- Meets Expectations Performance consistently met expectations
- EE Exceeds Expectations Performance consistently exceeds expectations
- E Exceptional Performance far exceeded expectations
- 5) Enter in the **Behavioral Examples/Comments** for each **active Competencies/Behaviors.**



6) The next section, **Essential Requirements** is required to be completed. You have to select a Rating of either Meets Expectations (ME) or Unsatisfactory (U). The **Comments** section is required if the Rating selected is Unsatisfactory.





Essential Requirements	
Dependability: Recognizes responsibilities to the agency and applies effective work habits and attitudes to meet work requirements. Attends work regularly and on time, plans appropriately for absences and assumes personal accountability for work.	Meets Expectations
Comments:	
Agency Values: Align actions with high standards of conduct, accept responsibility for behavior and exhibit personal integrity at all times. Acts as a role model for other employees and does the right thing, even when no one is watching. Demonstrates personal integrity and ethical behavior, displays good stewardship of public resources and adapts to changes in processes, procedures and responsibilities.	ME Meets Expectations U Unsatisfactory
Comments:	

Note: If either of the **Essential Requirements** is rated as '**U**' Unsatisfactory, the overall Performance Rating at the top of the Performance Review form will default to an **Unsatisfactory** rating.

7) The next section is the **Areas of Strength/Development**, which is optional. This is where you can enter any additional feedback for the Employee.

Areas of Strength/Development
Areas of Strength(s):
James has shown his ability to lead a team this year. He has mentored the newer employees and taken on additional responsibilities to learn management skills.
Areas for Development:
James needs to work on his leadership skills to better delegate work among his team.
Other Evaluation Comments:
Overall James is an asset to the department and helps were needed.

8) After you have completed adding the Employee feedback and ratings, scroll to the employee section at the top of the Performance Review form and select the **Overall Rating**.



Reminder – If one of the **Essential Requirements** was rated as Unsatisfactory, the Overall Rating defaults to **Unsatisfactory** and cannot be changed. If the Performance Review form is later appealed by the Employee and the rating is overturned, then staff with the necessary authorization can change the rating on the Performance Review form.

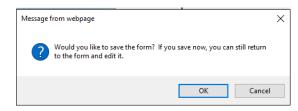




9) After you have completed all the required fields for the Annual/Final Review, scroll to the upper right corner of the form and click the **Save** button.

Print	Save	Cancel

10) A message box will pop up and you will be prompted to confirm that you want to Save the Performance Review form. Click **OK** to confirm (*Click Cancel, if you do not want to save and to return to the* Performance Review form).



 The Performance Review form closes and returns to the Performance Tab and the Progress section of the Performance Review form will display with a checkmark in Step 8 – Annual Review in Progress.



After you have completed updating the Performance Review form for the Annual/Final Review, you can either meet with the Employee to review and discuss or send the Performance Review form to a Reviewer for approval prior to meeting with the Employee.

Since sending to a Reviewer is an optional step, we will continue with Step 11 – Annual Review Employee Sign off. If you want the steps to send to a Reviewer, click <u>here.</u>





Annual/Final Review – Employee Sign-off

After you have met with the Employee for their Annual/Final Review discussion, the Performance Review form is now ready to be sent for **Employee Sign off.**

- 1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.
- 2) Navigate to the Supervisor Section Annual Performance Review Discussion and Click on the Send for Employee Sign Off button.

Annual Performance Review D	liscussion:		
Reviewer: (Please select one)	Doll Maggie H (Indirect) Herrick Chris J (Indirect) Lorenz Julie L (Indirect) Moriarty Michael J (Direct)	*	Send To Reviewer
Send for Employee Sign Off			

3) The progress on the Performance Review form updates to show the next step as **Annual Review Employee Sign Off.** After receiving a red confirmation message, click the Close button.

<u></u>	-0-		-0-	-0-	-0-	-0-	-0-	-9-		-0-
Assigned	Performance Planning In Progress	Performance Planning Employee Sign Off	Performance Planning Supervisor Sign	Mid-Year Review In Progress	Mid-Year Review Employee Sign Off	Mid-Year Review Supervisor Sign Off	Annual Review In Progress	Send To Reviewer	Reviewer Sign Off	Annual Review Employee Sign Off





Annual/Final Review – Supervisor Sign-off

There are 2 options for you depending on if the Employee signs off or refuses to sign-off on the Annual Review Form step.

A. When the Performance Review form has been signed-off by the Employee, you will receive an email confirmation. On the Performance tab, the progress indicator, Step 12 – Annual Review Supervisor Sign Off, will be highlighted with a large checkmark.



B. If the Employee refuses to sign-off on the Annual Review step, you can still move forward with the Performance Review form. You will not receive the Email confirmation and the Performance Review form will still display at Step 11 – **Annual Review Employee Sign-off** step.



- 1) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.
- Navigate to the Supervisor Section Annual Performance Review Discussion and select the box next to the statement 'By Checking this box I agree that I am applying my digital signature. It will save the current date.

By checking this box I agree that I am applying my digital signature. Date: 8/31/2021

3) Add any comments and Click the **Sign Off** button.

My comments are as follows:								
Cheryl has met all her task objectives and competencies this year. She worked hard to achieve them,								
Size Off								
Sign Off								

4) When the Performance Review form is complete and it is ready to be closed, click the **Submit / Complete Evaluation** button.





Submit / Complete Evaluation

5) The progress in the Performance Review form should update to show the next step as **Supervisor Completes.** After receiving a red confirmation message, click the Close button.

(<u></u>	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0
As	signed	Performance Planning In Progress	Performance Planning Employee Sign Off	Performance Planning Supervisor Sign Off	Mid-Year Review In Progress	Mid-Year Review Employee Sign Off	Mid-Year Review Supervisor Sign Off	Annual Review In Progress	Send To Reviewer	Reviewer Sign Off	Annual Review Employee Sign Off	Annual Review Supervisor Sign Off	Supervisor Completes

- 6) The Performance Management Process (PMP) is now complete. Completed Performance Review form swill not display under Available Evaluations on the Performance tab.
- 7) To view the Completed Performance Review forms that are finished, check the box next to **Completed Evaluations** in the upper right corner on the Performance Review tab.

Completed Evaluations

8) When the box is checked, the screen will update and display all completed Performance Review forms.







HOW TO PRINT AND SAVE THE PERFORMANCE REVIEW FORM

During any of the Performance Review form steps, you can Print or Save the Performance Review form.

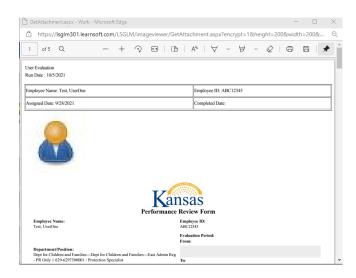
After logging into the Kansas Learning & Performance Management (KLPM) System website, click on the **Performance** tab to access the Employee Performance Review Form to update.

- 1) To view the Employee Performance Review form, click the **Link** next to the name of the Employee you want to view. This will launch the Performance Review form in a new window
 - A. If you want to review the Performance Review as a PDF document, which can also be printed for offline review, click the **Print Evaluation** button in the upper right-hand corner of the window.
 - B. A pop-up window will display, click OK to close and proceed.



Note - Please allow pop-ups from the learnsoft.com website to enable the PDF.

C. A new pop-up window of the Performance Review form should display.



D. Click on the square box in the upper right corner of the window to Maximize the screen. It will maximize the window to display the entire Performance Review form.







E. In the upper right corner of the window should be icons with options to either Print and Save the Performance Review form.



- F. The Print window will display.
 - a. In the Printer field, select a Printer name from the drop down or
 - b. Select 'Save as PDF'
 - c. Click the Save button

Print					
Save as PDF V					
Layou					
O Portrait		Kansas			
C Landscape		Performance Review Form			
	Employee Name: Test, UserOne	Employee ID: ABC12345			
Pages		Evaluation Period: From:			
e.g. 1-5, 8, 11-13	Department/Position: Dept for Children and FamiliesDept for Children and Fami - PR Only 1 629-6297500001 / Protection Specialist	liesEast Admin Reg Tec			
More settings ~	Supervisor:	Classification Type:			
Troubleshoot printer issues	Manager M Test		€ Classified C Unclassified		
	Review Type:	(If Probationary Only) – S	status Recommendation:		
	⊂ Annual @ Special ⊂ Probationary	O Not Recommend Permanent			
		(If Special Only) – Reason	for Special:		
	Overall Rating:	C Closeout - Termination	Closeout - Position Change		
		O Performance Improver	nent ⊂ Align to Annual Rotation ⊂ Other		
		Specify Other:			
		Task Objectives			
	ME. Meets Expectations - Performance consistent	Rating Description: y below expectations. NL Needs Improvement - 1 y met expectations. EE. Exceeds Expectations - Pe ceptional - Performance far exceeded expectations.			
	Task Objectives	Rating	Examples of Task Performance		

G. If saving as a PDF, a window will display to name and save the file to your computer. Enter a name for the PDF file to Identify it (e.g. Performance Review form _Annual 2022, Performance Review form _Special 30 days, Probationary Performance Review form, etc.) and select Save.





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Music					
Pictures					
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Save as type:	Adobe	Acrobat Document			

- H. Select the "X" in the upper right corner to close the Performance Review form window and you will be back on the Performance tab.
- I. In the **Attachment** section under Available Evaluations, select the **New attachment** button. A pop-up window will display.

Attachment Upload	X
Add attachment	Cancel
Туре	Course Document
Enter File Location	Choose File No file chosen
Name:	
Description:	
Is URL:	
Email To:	- Select One - V Other Emails:
	Upload File

- J. Fill in the below fields:
 - a. Type = Others
 - b. Choose File = Locate the file where you saved it to your computer
 - c. Name = Enter a name of the attachment
 - d. Description = Enter a description of the file (optional)
 - e. Select the Upload File button
- K. The PDF will be located in the Attachment section of the User's Profile.

Att	achment		
Delete	Name	Attachment Type	Attachment
×	Special PRF 2021	Others	الر





HOW TO ASSIGN THE PERFORMANCE REVIEW FORM TO A REVIEWER FOR APPROVAL

Send to Reviewer

Note: This process is optional and can be used by Supervisors who want their Reviewer to review and approve the Performance Review Form. If you want to send directly for Reviewer Sign-off, view <u>here.</u>

During the Annual Review step, you can send to a Reviewer to review the Performance Review form and get their approval before you meet with the Employee for the annual review discussion.

- 1) Click on the Pencil Icon *l* found in the **Edit** column on the right side of the row to launch the Performance Review form in a new window.
- 2) Navigate to the Supervisor Section **Annual Performance Review Discussion** and choose a name from the list of Supervisor names to send the Performance Review Form to.

Annual Performance Review D	liscussion:		
Reviewer: (Please select one)	Tester Reviewer (Direct)	* *	
	Tester Reviewer (Direct) Test, Manager M	•	Add
Additional Reviewer:			Send To Reviewer

- 3) Click on a Supervisor name and click the **Send to Reviewer** button.
- 4) The progress in the Performance Review form should update to show the next step as **Send to Reviewer.** After receiving a red confirmation message, click the Close button.

<u>_</u>	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-
Assigned	Performance Planning In Progress	Performance Planning Employee Sign Off	Performance Planning Supervisor Sign Off	Mid-Year Review In Progress	Mid-Year Review Employee Sign Off	Mid-Year Review Supervisor Sign Off	Annual Review In Progress	Send To Reviewer

5) It will stay on this step until the Reviewer sends a response.





Reviewer Sign Off

When the Performance Review Form has been signed-off by the **Reviewer**, you will receive an email confirmation. On the Performance tab, the progress indicator, Step 10 – **Reviewer Sign Off**, will be highlighted with a large checkmark.



- 1) Click on the Pencil Icon *l* found in the **Edit** column on the right side of the row to launch the Performance Review form in a new window.
- 2) Navigate to the Reviewer Section to view any comments added by the Reviewer.
- 3) If the **Reviewer** Approved the Performance Review form, you can now schedule the Annual review discussion with the Employee and continue with the Performance Review Form.
- 4) If the **Reviewer** has recommended any updates to the Performance Review form, you can update the Performance Review form with their feedback and comments, then schedule the Annual Review discussion with the Employee.





STEP BY STEP PERFORMANCE MANAGEMENT PROCESS: REVIEWER

HOW TO APPROVE AND COMMENT ON THE PERFORMANCE REVIEW FORM

Send to Reviewer for Approval

As a Reviewer, you will receive an email indicating that an Employee's Performance Review form has been completed by a Supervisor who is one of your direct reports, and is requesting that you review and Approve the Performance Review form so the process can continue. Please follow the steps below to complete your part of this process.

1) Please login to the Kansas Learning & Performance Management (KLPM) System website.



2) Upon successful login, you will be brought to your **Overview** Tab (Group = User)

Jser Dashboard						Group	Jser			
0	Past Due	Hours in Training		×	¢	AL	ugust 20	21	•	•
Upcoming Courses 0 Online / 0 Classroom	v	0 Online / 0 Classroom	<u> </u>	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0 Course(s) in Progress	Certifications 0 Due Scon / 0 Overdue	Total Credits		1	2	3	4	5	6	7
1/2	0 Due soon 7 0 Overdue	62 53.0 Hours / 9.0 Units / .0 Others		8	9	10	11	12	13	14
				15	16	17	18	19	20	21
42 Online / 48 Classroom / 52 Others	Incomplete Evaluations	Printable Certificates 142	You are up to date!	22	23	24	25	26	27	28
Print Transcripts Report				29	30	31				





 Click the Performance Tab to access the Kansas Learning & Performance Management (KLPM) System.

If you have Performance Review forms to complete, you will see them in the section Available Evaluations. It will list the name(s) of the **Employee**(s) that you are reviewing, the **Assigned Date** and the **Due Date**. There are also steps that will indicate the progress of the Performance Review form. When first assigned, the leftmost Progress indicator, Step 9 – **Send to Reviewer**, will be highlighted with a large checkmark.



Note: Performance Review forms that have been sent for your review will show the Type = **Approver.**

4) To access the Performance Review form prior to making your approval decision, click on the Link next to the Employee name whose Performance Review form you want to access. This will launch the Performance Review form which was submitted by the Employee's Supervisor for your review.

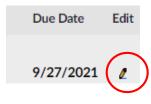
User Evaluation									
Evaluation						Print Evaluation	Save Can	icel	
Colleague:	Test, UserOne	Eval	aluator:	Manager Test					
Evaluation Date:	9/30/2021	Po	osition:	Child Protection Specialist*					
Employee Name: Test, UseOse Department/Position: Dept for Children and Families—Dept fo Supervision:			To: 10/20)/2022					
Manager M Test		Classification Type: Classified O Unclassified							
Review Type:		(If Probationary Only) - Status	is Recon	mendation:					
Annual Special Probationary	ÿ	O Recommend Permanent Status ()	⊖ Extend	Probation () Not Recommend	Permanent Status				
Overall Rating: Meets Expectations v									

- 5) If you want to review the Performance Review form as a PDF document, which can also be printed for offline review, click the **Print Evaluation** button in the upper right hand corner of the window and follow the steps <u>HOW TO PRINT AND SAVE THE PERFORMANCE REVIEW FORM</u>
- 6) After reviewing the Performance Review form, select the **Cancel** button at the top of the screen, the window will close and you will be back on the **Performance** Tab.





7) Click on the Pencil Icon on the right side of the row (*Under Edit*) to launch the Performance Review form in a new window.



8) The Reviewer Section for sign off will display in the window.

Reviewer Section	
Reviewer Assigned Date: 10/5/2021	Reviewer Respond Date: 10/5/2021
□ By checking this box this verifies that the Reviewer approves the form as submitted.	
□ The Reviewer needs more information before approval can be given.	
	Approve Deny

9) At this point you have two options as the Reviewer:

Reviewer Approval Process

A. Click the checkbox by the statement, "By checking this box this verifies that the Reviewer approves the form as submitted.

By checking this box this verifies that the Reviewer approves the form as submitted.

B. You may enter optional comments in the Comments textbox.

James Evaluation looks good and is approved.

C. Click the **Approve** button next to the Comments box or see below for the other option.





Reviewer Declined Process

A. Click the checkbox by the statement, *"The Reviewer needs more information before approval can be given."*

The Reviewer needs more information before approval can be given.

B. You should enter comments in the Comments textbox explaining the reason for the decision and if there are any updates you would like made in the Performance Review form.

Matthew's overall rating should be changed to Meets Expectations since he met all other goals and competencies except one.

- C. Click the **Deny** button next to the Comments box, this will send the Performance Review form back to the Supervisor.
- 10) Whether you select the **Approve** or **Deny** button, the progress in the Performance Review form will update to show step 10 **Reviewer Sign Off.** After receiving a red confirmation message, click the **Close** button.



- 11) After returning to the Performance tab, you will notice the Performance Review form is no longer displaying under Available Evaluations.
- 12) This will send the Performance Review form back to the Supervisor.
- 13) This completes the actions for the Reviewer on the Performance Review form.