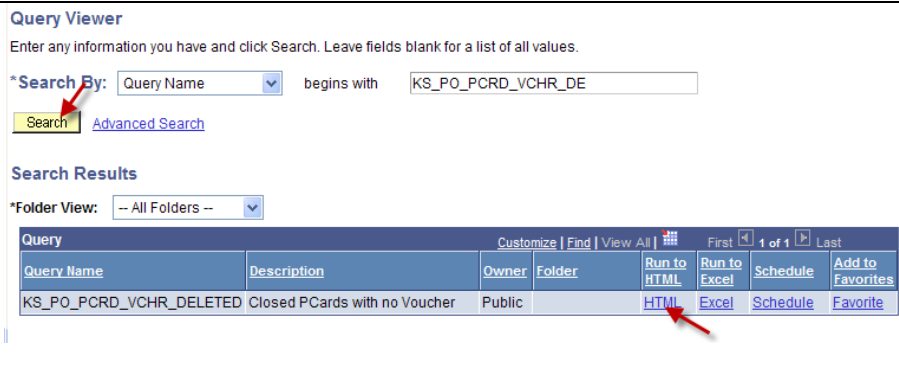
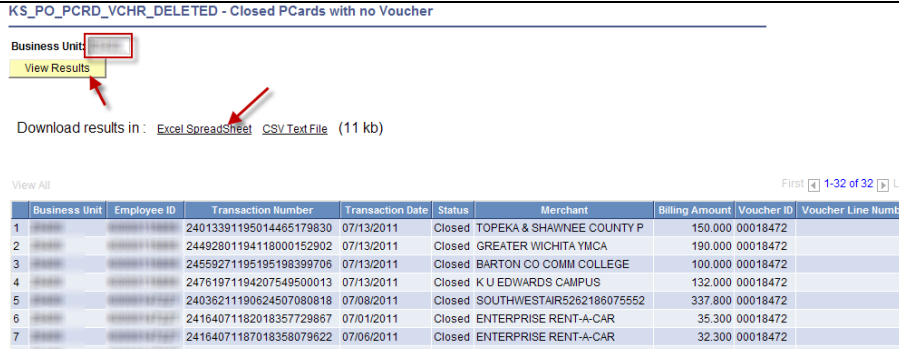


<p>Purpose of the Query:</p>	<p>This query is designed to identify those PCard vouchers/lines that have been deleted.</p> <p>PCards are unique in the way that they are built to vouchers because they are built through a batch process and not on-line. Once a PCard transaction has been reconciled, approved and has valid budget and chartfield status' the PCard transaction will be pulled into a voucher during the PCard voucher build process which happens twice weekly, Monday and Thursday mornings. Once the PCard voucher is created, it requires voucher approval.</p> <p>Agencies should not delete PCard vouchers/lines. If a situation arises that requires the deletion of a voucher/line, agencies have been directed to submit a SMART Service Desk ticket. The deletion of a PCard voucher/line does not update the PCard transaction. Consequently, the PCard transaction retains a voucher/line that no longer exists in SMART.</p>
<p>Query parameters:</p>	<ul style="list-style-type: none"> There is a voucher and voucher line associated to the PCard transaction The voucher id and voucher line on the PCard transaction does not exist in SMART.
<p>1. Navigation: Reporting Tools > Query > Query Viewer Enter KS_PO_PCRD_VCHR_DELETED as the query name. Select the "Search" button. Select the "HTML" link:</p>	
<p>2. Enter your Business Unit and select the "View Results" button. Select the "Excel Spreadsheet" link to export results to an excel spreadsheet.</p>	

Agency Action		A SMART service desk ticket will need to be entered for any PCard transactions that are included in the results of this query.
	Issue	Steps to Take
1.	A PCard Voucher and/or voucher line was deleted and a new voucher and/or voucher line was created to pay the transactions. In this case the PCard transaction has been paid; however, the connection between the PCard transaction and the voucher has been broken. Someone reviewing the PCard data would have no reason to believe that these transaction have been paid.	<ul style="list-style-type: none"> ● A SMART service desk ticket will need to be submitted. Please use the following in the subject line: PCard Voucher and/or voucher line deleted and new voucher and/or voucher line created. ● Using the results of the query, indicate the new voucher and voucher line that is actually paying the listed PCard transaction. If a totally new voucher was created, also include the voucher invoice number.
2.	A PCard Voucher and/or voucher line was deleted and no further action was taken by the agency. In this case, the PCard transaction has not been paid; however, the removal of the voucher and/or voucher line does not updated the PCard transaction. Consequently, the PCard transaction indicates that it has been paid.	<ul style="list-style-type: none"> ● A SMART service desk ticket will need to be submitted. Please use the following in the subject line: PCard transaction status needs to be retriggered. ● Using the results of the query, indicate what the status of the PCard transaction should be: <ol style="list-style-type: none"> 1. Staged: which will allow the agency to edit the PCard transaction. 2. Approved: if this option is selected the PCard transaction will be picked up during the next PCard voucher build process with no further intervention from the agency.